



## KING COUNTY MENTAL HEALTH BOARD

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### QUALITY COUNCIL MEETING SUMMARY

Day/Date: Monday January 22, 2001  
Time: 3:30 – 5:00 PM  
Location: Exchange Building: 810 Second Avenue, Conference Room 6A, Seattle, WA

#### **Members Present:**

Eleanor Owen  
Katherine Halliburton

#### **Excused Members:**

Jack Fuller  
Janny Becker

#### **Staff:**

Shelle Crosby

#### **Guest:**

Connie Cheng – Asian Counseling & Referral Service

#### **Note Taker:**

Irma Van Buskirk

#### **Call To Order**

The Quality Council Meeting was called to order by Eleanor Owen at 3: 40 PM

#### **Approval of Last Minutes**

A quorum was not present. The October minutes were not approved because of the lack of a quorum.

### **Announcements**

Eleanor reminded members of Human Services Day 2001 scheduled for February 19<sup>th</sup> in Olympia. Members were encouraged to contact congressional members regarding proposed service cuts in the Mental Health budget. Shelle noted that proposed cuts are slated that will eliminate the Program for Assisted Living Skills (PALS), the Geriatric Medical Unit (GMU) and other wards at Western State Hospital.

Eleanor mentioned that Washington Advocates for the Mentally Ill (WAMI) is presenting a one day training session to other RSNs' case managers that she feels newer case managers need to better understand how to help clients and their families in the mental health system.

### **UBH /RSN Update**

Shelle announced that the United Behavioral Health (UBH) contract, although not yet signed, has been agreed on in principle.

Shelle commented that UBH and provider agencies are in the process of setting up new information systems. Agencies will now be submitting data directly to UBH who in turn will provide that data to King County.

### **Quality Council Role and Membership**

Eleanor spoke of the need to continue to more clearly define the role and membership of the Quality Council (QC). She suggested that the QC could be an independent oversight council reviewing the whole scope of the mental health system, making recommendations for change or improvements as necessary.

Shelle mentioned that now that UBH is a separate entity, the QC is needed more than ever for system oversight.

The following areas were discussed as possible topics for QC involvement:

- ◆ UBH quarterly report on client service issues and extraordinary occurrences. Use this as a base for examining quality of care .
- ◆ System integration and the recovery model.
- ◆ The JLARC report, including areas that might be a focus for further study.
- ◆ The six and eighteen month reviews of UBH's implementation of the integrated systems.
- ◆ Case manager paperwork reduction/shared information systems.
- ◆ Case manager education and training.

**Handouts at this meeting**

None

**Future Agenda Items or Enclosures**

Tony Van Jones presentation of the 2001 Integrated System.

Continued discussion on QC role and membership

**Next Meeting**

Next scheduled meeting will be:

Monday, February 26, 2001

Exchange Building, 821 Second Avenue, Conference Room 6A

3:30 – 5:00 PM

Meeting adjourned at 4:30 PM